

# Veterans Services

## Veterans Affairs

Through its Veterans Affairs Office, GSCC cooperates with the Department of Veterans Affairs providing students who receive VA educational benefits with services to ensure that the objectives of the VA are pursued to the fullest advantage of both parties. The policies and procedures followed by the College are explained on the College's website at <https://www.gadsdenstate.edu/admissions-aid/veterans-benefits.cms>. Students may telephone the Gadsden State Veterans Affairs Office at 256.549.8207 or 256.835.5467 for more information.

## Complaint Policy for Students Receiving VA Educational Benefits

For students receiving VA educational benefits, any complaint against the school should be routed through the VA GI Bill® Feedback System by going to the following link: <https://www.benefits.va.gov/gibill/feedback.asp>. The VA will then follow up through the appropriate channels to investigate the complaint and resolve it satisfactorily.