

Bookstore

A bookstore, operated by Barnes & Noble Booksellers, LLC, is located in the One Stop Center on the East Broad Campus. Students can purchase books new or used, rent textbooks, or purchase an e-book. The bookstore also offers supplies, Gadsden State clothing, and gifts. Bookstore facilities are also provided at the Ayers Campus. Students may telephone 256.546.3334 (East Broad Campus) or 256.835.2707 (Ayers Campus). See the following link: <https://www.gadsdenstate.edu/students/bookstore.cms>.

The bookstore refund policies are as follows:

Textbooks

- **A full refund will be given in the original form of payment if textbooks are returned during the first week of classes with original receipt.**
- With proof of a schedule change and original receipt, a full refund will be given in the original form of payment during the first 30 days of classes.
- No refunds on unwrapped loose leaf books or activated eBooks.
- Textbooks must be in original condition.
- No refunds or exchanges without original receipt.

General Reading Books, Software, Audio, Video and Small Electronics

- **A full refund will be given in the original form of payment if merchandise is returned with 14 days of purchase with original receipt.**
- Opened software, audio books, DVDs, CDs, music, and small electronics may not be returned. They can be exchanged for the same item if defective.
- Merchandise must be in original condition.
- No refunds or exchanges without original receipt.
- Merchandise must be in original condition.

All Other Merchandise

- **A full refund will be given in the original form of payment with the original receipt.**
- Without a receipt, a store credit will be issued at the current selling price.
- Cash back on merchandise credits or gift cards will not exceed \$1.
- No refunds on gift cards, prepaid cards, phone cards, newspapers, or magazines.
- Merchandise must be in original condition.

Returns and Exchange Process by Mail

Textbook returns must be postmarked during the first week of classes. Returns or exchanges should include a completed Return/Exchange Form and proof of schedule change, if applicable. The Return/Exchange Form is included as part of the original shipment. Students who do not have the Return/Exchange Form should submit the following information with a return/exchange:

- Name

- Address
- E-mail address
- Phone number and
- Order number (if available)

Send returns/exchanges to the store. Send returns/exchanges via prepaid shipping. The bookstore will not accept returns/exchanges via COD. Neither Barnes and Noble nor the college is responsible for lost return/exchange packages. Therefore, it is highly recommended that any mailed returns/exchanges be insured. The credit for the return will be applied to the form of payment used to make the purchase. Allow up to two credit card billing cycles for the credit to appear on student account statements.

Returns and Exchanges in your Campus Bookstore

Barnes and Noble will gladly accept returns/exchanges for online textbook purchases at the bookstore. Make sure the customer invoice/receipt is included when returning or exchanging textbooks. Returns and exchanges made in the on-campus bookstore must adhere to the same timeframes as returns or exchanges processed through the mail.

Fair Pricing Policy

Barnes & Noble College Booksellers comply with local weights and measures requirements. If the price on your receipt is above the advertised or posted price, please alert a bookseller, and we will gladly refund the difference.