

## ACR 138: Customer Relation in HVAC

This course covers the basic aspects of customer relations needed by the HVAC technician. Topics include employability skills associated with job performance, record keeping, service invoices, certification requirements, local ordinances, and business ethics. Upon completion, students should be able to get a job and keep it.

**Credits:** 3

**Theory Hours:** 3

**Program:** Air Conditioning and Refrigeration